



Privacy Policy

Summary: We respect your privacy and do not sell collected personal information. We may use the collected information to improve our services.

Privacy

We are committed to protecting your personal information. This Privacy Policy covers the information we collect about you when you use our products or services, or otherwise interact with us (for example, filling out a form on our website) unless a different policy is displayed. Sevidev SL, we and us refers to Sevidev SL and any of our corporate affiliates. Our products, together with our other services and websites are referred to as "Services" in this policy.

This policy explains your choices about how we use information about you. Including how you can object to certain uses of information about you and how you can access and update certain information about you. If you do not agree with this policy, do not access or use our Services or interact with any other aspect of our business.

Where we provide the Services under contract with an organization (for example your employer) that organization controls the information processed by the Services.

How we use and process the information collected

How we use your information collected depends in part on which Services you use, how you use them, and any preferences you have communicated to us. Specific purposes for which we use the information we collect about you includes:

- For research and development: We are always looking for ways to make our Services smarter, faster, secure, integrated, and useful to you. We use collective learnings about how people use our Services and feedback provided directly to us to troubleshoot and to identify trends, usage, activity patterns and areas for integration and improvement of the Services. We may apply these learnings across our Services to improve and develop similar features or to better integrate the services you use. We also test and analyze certain new features with some users before rolling the feature out to all users.
 - To communicate with you about the Services: We use your contact information to send operational communications via email including confirming your purchases, responding to your comments, questions and requests, providing customer support, and sending you technical notices, updates, security alerts, and administrative messages. We also provide tailored communications based on your activity and interactions with us.
 - To market, promote and drive engagement with the Services: We use your contact information about how you use the Services to send promotional communications that may be of specific interest to you, including by email and by displaying Sevidev SL ads on other companies' websites and applications, as well as on platforms like Facebook and Google. These communications are aimed at driving engagement, including information about new features, survey requests, newsletters, and events we think may be of interest to you. We also communicate with you about new product offers, promotions and contests. You can control whether you receive these communications as described below under "Opt-out of communications."
 - Customer support: We use your information to resolve technical issues you encounter, to respond to your requests for assistance, to analyze crash information, and to repair and improve the Services.
 - To protect our legitimate business interests and legal rights: Where required by law or where we believe it is necessary to protect our legal rights, interests and the interests of others, we use information about you in connection with legal claims, compliance, regulatory, and audit functions, and disclosures in connection with the acquisition, merger or sale of a business.
 - With your consent: We use information about you where you have given us consent to do so for a specific purpose not listed above. For example, we may publish testimonials or featured use cases to promote the Services, with your permission.
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Legal bases for processing (for EEA users)

If you are an individual in the European Economic Area (EEA), we collect and process information about you only where we have legal bases for doing so under applicable EU laws. The legal bases depend on the Services you use and how you use them. This means we collect and use your information only where:

- We need it to provide customer support and personalized features and to protect the safety and security of the Services.
- It satisfies a legitimate interest (which is not overridden by your data protection interests), such as for research and development, to market and promote the Services and to protect our legal rights and interests.
- You give us consent to do so for a specific purpose.
- We need to process your data to comply with a legal obligation.

If you have consented to our use of information about you for a specific purpose, you have the right to change your mind at any time, but this will not affect any processing that has already taken place. Where we are using your information because we or a third party (e.g. your employer) have a legitimate interest to do so, you have the right to object to that use though, in some cases, this may mean no longer using the Services.

How we share the information we collect

We share information we collect about you in the ways discussed below, including in connection with possible business transfers, but we are not in the business of selling information about you to advertisers or other third parties.

- **Sharing with third parties:** We share information with third parties that help us operate, provide, improve, integrate, customize, support and market our Services.
- **With your consent:** We share information about you with third parties when you give us consent to do so. For example, we often display personal testimonials of satisfied customers on our public websites. With your consent, we may post your name alongside the testimonial.
- **Compliance with Enforcement Requests and Applicable Laws: Enforcement of Our Rights:** In exceptional circumstances, we may share information about you with a third party if we believe that sharing is reasonably necessary to (a) comply with any applicable law, regulation, legal process or governmental request, including to meet national security requirements, (b) enforce our agreements, policies and terms of service, (c) protect the security or integrity of our products and services, (d) protect Weekender Technologies, our customers or the public from harm or

illegal activities, or (e) respond to an emergency which we believe in good faith requires us to disclose information to assist in preventing the death or serious bodily injury of any person.

Information Disclosure

We will not use or disclose any information about you without your consent unless legally required to do so or if we consider it necessary to.

We will take all reasonable steps to ensure that our employees and contractors respect the confidentiality of any personal information held by us. You should notify us immediately if there is any unauthorised use of your account or any other breach of security.

How we store and secure information we collect

How long we keep information we collect about you depends on the type of information, as described in further detail below. After such time, we will either delete or anonymize your information or, if this is not possible (for example, because the information has been stored in backup archives), then we will securely store your information and isolate it from any further use until deletion is possible.

- **Account information:** We retain your account information for as long as your account is active and a reasonable period thereafter in case you decide to re-activate the Services. We also retain some of your information as necessary to comply with our legal obligations, to resolve disputes, to enforce our agreements, to support business operations, and to continue to develop and improve our Services. Where we retain information for Service improvement and development, we take steps to eliminate information that directly identifies you, and we only use the information to uncover collective insights about the use of our Services, not to specifically analyze personal characteristics about you. Our addons store only the url of your Atlassian product.
- **Marketing information:** If you have elected to receive marketing emails from us, we retain information about your marketing preferences for a reasonable period of time from the date you last expressed interest in our Services, such as when you last opened an email from us. We retain information derived from cookies and other tracking technologies for a reasonable period of time from the date such information was created.

How to access and control your information

You have certain choices available to you when it comes to your information. Below is a summary of those (SAR) choices, how to exercise them and any limitations.

You have the right to request a copy of your information, to object to our use of your information (including for marketing purposes), to request the deletion or restriction of your information, or to request your information in a structured, electronic format. Below, we describe the tools and processes for making these requests. Where the Services are administered for you by an administrator (see "Notice to End Users" below), you may need to contact your administrator to assist with your requests first. For all other requests, you may contact us as provided in the Contact Us section below to request assistance.

Your request and choices may be limited in certain cases: for example, if fulfilling your request would reveal information about another person, or if you ask to delete information which we or your administrator are permitted by law or have compelling legitimate interests to keep.

- Request that we stop using your information: In some cases, you may ask us to stop accessing, storing, using and otherwise processing your information where you believe we don't have the appropriate rights to do so. Where you gave us consent to use your information for a limited purpose, you can contact us to withdraw that consent, but this will not affect any processing that has already taken place at the time. You can also opt-out of our use of your information for marketing purposes by contacting us, as provided below. When you make such requests, we may need time to investigate and facilitate your request. If there is delay or dispute as to whether we have the right to continue using your information, we will restrict any further use of your information until the request is honored or the dispute is resolved, provided your administrator does not object (where applicable).
- Opt out of communications: You may opt out of receiving promotional communications from us by using the unsubscribe link and email preferences within each email, or by contacting us as provided below to have your contact information removed from our promotional email list or registration database. Even after you opt out from receiving promotional messages from us, you will continue to receive transactional messages from us regarding our Services.

Use of Cookies

Some webpages use Cookies to help us remember who you are. Cookies are small pieces of information that are stored by your browser on your computer's hard drive for record-keeping purposes.

Sevidev SL and our third-party partners, such as our advertising and analytics partners, use cookies and other tracking technologies to provide functionality and to recognize you across different Services and devices.

If you do not wish to receive any cookies you may set your browser to refuse them, although this means you may not be able to use certain features on our Services and you may be required to re-enter your password more frequently when using our Services.

Updating Information

If at any time you want to know exactly what personal information we hold about you, you may request your details of that information by emailing us at contact@sevidev.com. We will endeavour to provide you with the Information within thirty days.

If you want to correct or update your information, please contact us by emailing us at contact@sevidev.com

How we transfer information we collect internationally

We collect information globally and primarily store that information in Europe. Whenever we transfer your information, we take steps to protect it.

To facilitate our global operations, we transfer information to Europe and allow access to that information from countries in which the Sevidev owned or operated companies have operations for the purposes described in this policy. When we share information about you within and among Sevidev companies, we make use of standard contractual data protection clauses.

Our Policy Regarding Children

The Services are not directed to individuals under 16 years of age. We do not knowingly collect personal information from children under 16. If we become aware that a child under 16 has provided us with personal information, we will take steps to delete such information. If you become aware that a child has provided us with personal information, please contact our team.

Questions

Our customers are very valuable to us. If you have an inquiry relating to privacy, please email us at contact@sevidev.com. If you have any problems with our website or a general problem or complaint, please contact us. We take these issues seriously and will endeavour to address your concerns in the shortest possible time.

Your information is controlled by Sevidev SL. If you have questions or concerns about how your information is handled, please direct your inquiry to Sevidev, which we have appointed to be responsible for facilitating such enquiries, including those relating to citizens of the EU.

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